



To our valued customers,

TELUS Corporation is one of Canada's leading providers of data, Internet Protocol (IP), voice and wireless communications services. We provide and integrate a full range of communications products and services that connect Canadians to the world.

Today, TELUS Geomatics offers innovative web enabled data mapping solutions that satisfy the need for dynamic information management and analysis. We provide secure, seamless sharing of data in our state of the art Internet Data Centres.

Understanding our customer's on-going business needs and providing intelligent and timely responses to customer requests are the key components to providing high quality after-sales support. To accomplish this, TELUS has established a new Geomatics Service Desk to be the single point of contact for our Geomatics customers.

## TELUS Geomatics Service Desk

Our new TELUS Geomatics Service Desk will provide phone and email technical support starting March 2, 2009.

The benefits of the new service desk will be:

- Connecting directly to a Geomatics operator
- Fast track response and resolution
- One number to call for all your Geomatics questions

## Contact Us

For technical support please contact the TELUS Geomatics Service Desk at:

- Toll free: 1.877.877.9939
- Email: [telus.geomatics@telus.com](mailto:telus.geomatics@telus.com)

The TELUS Geomatics Service Desk operates during regular business hours (8:30 to 4:30 MST). After-hours requests can be made through voicemail or email. After-hours requests will be responded to by the next business day.

If you have any further questions please contact:  
Deborah Simpson, Geomatics Service Desk  
Phone: 403.530.7361

