


MapGuide ActiveX Viewer Installation

To view and use the GeoExplorer map, MapGuide ActiveX Viewer must be installed on your machine.

- If the MapGuide wizard automatically appears, follow the instructions below for Wizard Installation.
- If the wizard does not appear, follow the Manual Installation instructions below.

 To download MapGuide you must have administrative rights on your computer. If you are unsure, check with the appropriate personnel at your organization to ensure you can download MapGuide.

Wizard Installation of MapGuide ActiveX Viewer

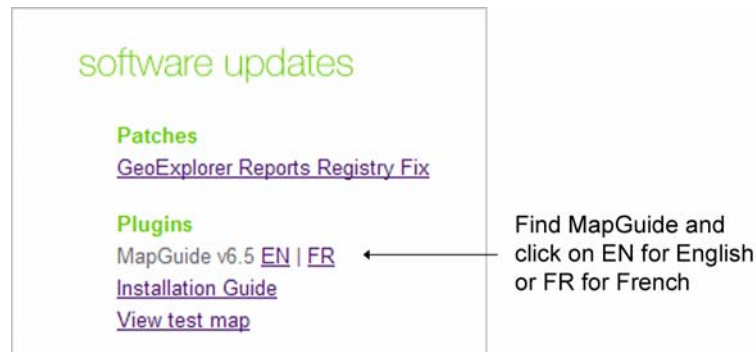
The first time you login, the MapGuide Setup Wizard should automatically appear. Follow the steps of the wizard to ensure that MapGuide ActiveX Viewer is installed properly.

- The MapGuide wizard will open. Click on the “next” button to proceed through the pages.
- When MapGuide is being installed, a green status bar will progress.
- When complete, click on the “Finish” button.
- Follow the Text MapGuide ActiveX Viewer instructions below to test MapGuide.

Manual Installation of MapGuide ActiveX Viewer

Go to: <http://www.telusgeomatics.com>

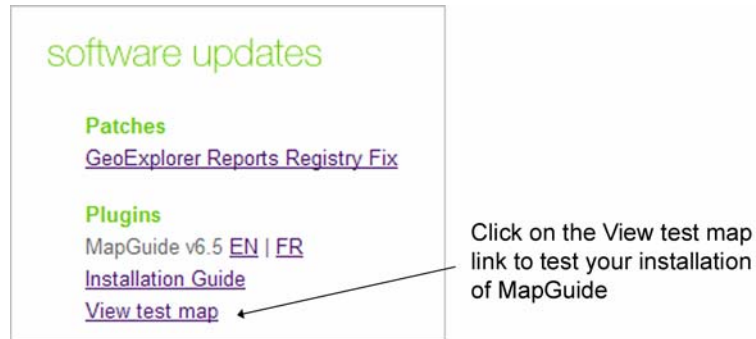
- Go to **software updates** on the left.
- In the **plugins** area, find MapGuide and click on EN for English, FR for French.



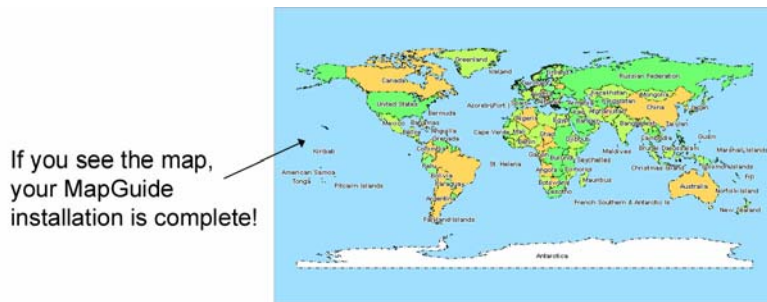
- A download prompt will open: choose to “Save” and browse to a folder where you can save the “MGControl65.exe” file.
- Another prompt will open: choose “Run”.
- The MapGuide wizard will open: click “next” to proceed through the wizard.
- When MapGuide is being installed, the wizard page will display a green status bar progressing: wait for it to complete. On the last page, click “Finish”.
- Follow the steps below to test MapGuide.

Test MapGuide ActiveX Viewer

- To confirm that the installation of MapGuide ActiveX Viewer was successful, click on the **View test map** link, just below the MapGuide link.



- A map of the world should appear. If it appears, MapGuide ActiveX Viewer was installed correctly and your MapGuide installation is complete.



Telephone Support

- TELUS Geomatics' Service Desk toll free number is: 1.877.419.7147, which provides a 24x7 support centre to log a problem. If you have difficulty installing the plug-in or viewing the test map, please call.
- If you are a TELUS Team Member, you may call SPOC at 1.877.600.7762 for assistance.